



U.S. Figure Skating
Headquarters
20 First Street
Colorado Springs, CO 80906

July 27, 2012

Dear Good Folks at Ice Rink Engineering,

Wow! How do I begin to thank all of you for playing such a huge role in the success of Colorado Springs' first Olympic Downtown Celebration?

When I first contacted Jimmy Durham in February about the idea of placing a synthetic ice rink on a hot city street in July, I knew Ice Rink Engineering was special. Jimmy's knowledge and enthusiasm helped me pitch the idea to a skeptical committee that had trouble envisioning more than 150 children skating on a 95-degree day.

In the months that followed, your staff answered every question, offered valuable ideas and solutions and exhibited exemplary customer service. Phone calls and emails were always answered promptly.

Four members of your staff – Jimmy Durham, Helen Shockley, Tamela Crane and Charis Sloan – traveled to our event to build, monitor and break down the synthetic rink. They were professional, worked hard and, I dare say, a lot of fun. I greatly appreciate how each person was able to improvise and solve problems. No hand-holding needed with this group!

The synthetic ice rink stole the show at our first-time event, which was attended by more than 17,000 people. Since that time, I have had events and businesses inquire about using synthetic ice, to which I confidently refer them to Ice Rink Engineering.

Thank you for making our event one that people will be talking about for years to come. I look forward to working on other projects with you in the future.

Sincerely,

A handwritten signature in brown ink that reads "Bar Reichert".

Barbara Reichert
Communications Director
U.S. Figure Skating



Member:
International Skating Union



Member